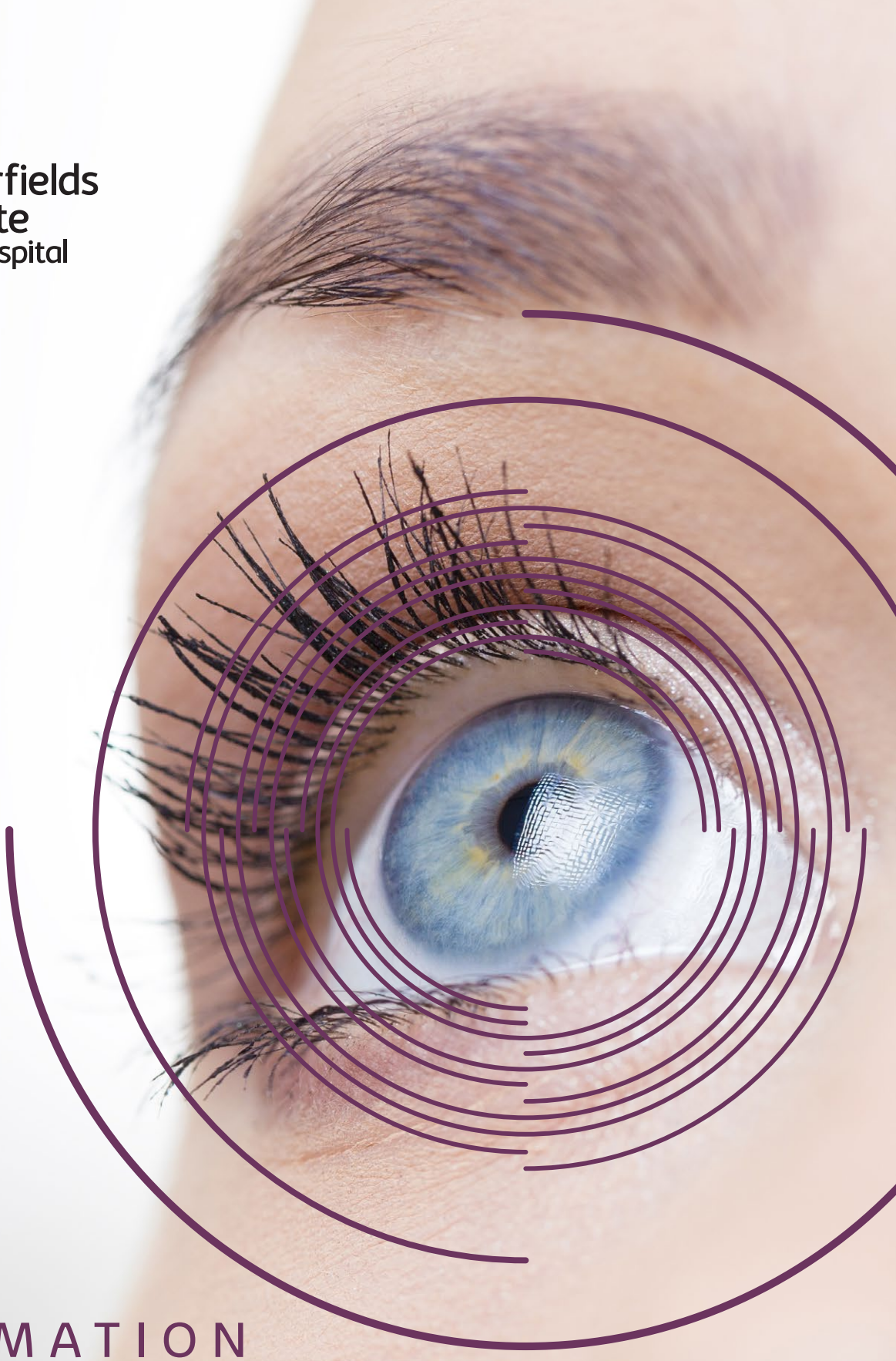
Moorfields Private Eye Hospital



INFORMATION FOR REFERRERS

Moorfields Private Eye Hospital

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moorfields-private.co.uk

WELCOME TO MOORFIELDS PRIVATE

Moorfields Private provides the highest quality eye treatment and patient care delivered by world leading consultant and nursing teams.

We would like to reassure you that whatever your patients' eye conditions are, from common complaints to the most complex conditions, we have the unrivalled expertise, technology and facilities to improve their vision.

Referring to Moorfields Private is easy: give us a quick call, email or simply pass our details to your patients, and we will ensure they are seen by the right consultant for their condition.

We are among the first private hospitals available for referrals on the Optometric Electronic Referral and Assessment (OPERA) system. Further information can be found on page 16.

We've been setting international standards in ophthalmology for over 200 years and training generations of ophthalmologists around the world. To support your professional development, we provide a range of educational courses and events for healthcare practitioners on all aspects of eye health.

I look forward to welcoming you and your patients to Moorfields Private soon.

Andrew Robertson

Director of Moorfields Private

PART OF THE MOORFIELDS HERITAGE

ABOUT US

Moorfields Private Eye Hospital is the private division of the world-renowned Moorfields Eye Hospital NHS Foundation Trust, with a reputation as a centre of excellence for providing ophthalmic care to private patients from the UK and across the world.

For over 200 years Moorfields has pioneered research, employed the brightest minds and delivered visionary eye care. We are proud to be a world-leading destination for expert eye treatment, and continue to set international standards in ophthalmology and train surgeons from all over the world.

Being part of the Moorfields heritage provides patients with access to world-class consultant eye specialists who provide treatment and care for private patients with a wide range of eye problems, from common complaints to the most complex eye health conditions that often require treatment not available anywhere else in the world.

This, together with access to our flagship centre offering the latest laser and implantable contact lens treatments for vision correction and consultants specialising in cosmetic eye treatment, enables private patients to access the most comprehensive range of

OUTSTANDING

In 2019, Moorfields NHS and Private services were rated outstanding for surgery by the Care Quality Commission.

ophthalmic services available in the UK.

Moorfields Private's financial surplus is invested back into Moorfields Eye Hospital NHS Trust to advance excellence in eye care.

Our patients frequently recommend us to their family, friends and colleagues as their preferred provider.

EDUCATION

SUPPORTING YOUR PROFESSIONAL DEVELOPMENT

Moorfields Private is dedicated to supporting the professional development of its referring practitioners and their teams through the provision of educational courses, seminars and in-practice talks, given by consultant speakers covering all aspects of ophthalmic conditions and the latest treatments.

Find out more about our courses for healthcare professionals. For more information on how we can support your own practice requirements, please contact the referrer engagement team at moorfields.privateeducation@nhs.net

WORLD-LEADING EXPERTISE

OUR CONSULTANTS

Referring your patients to Moorfields Private gives them access to the world's leading consultants, who work at the top of their field and train ophthalmology specialists from around the world. Our consultants lead on international research projects, are members of national and international professional ophthalmology bodies and present at international conferences and symposiums.

All our surgeons are accredited consultants at Moorfields NHS Eye Hospital Foundation Trust. Our patients see the same consultant throughout their patient journey, ensuring the continuity of their care and treatment.

Learn more about our consultants and the eye conditions they treat.

OUR NURSING TEAMS

Moorfields Private's nurses are highly skilled in specialist areas of ophthalmic nursing, such as operating theatre, clinic or ward nursing.

Our bespoke training scheme covers all areas of ophthalmic nursing, equipping our staff with the latest skills and knowledge to deliver the highest quality of care.

Over 100 world-leading ophthalmologists practice at Moorfields Private.

A CENTRE OF EXCELLENCE

CATARACT SURGERY

Moorfields Private is a comprehensive cataract centre offering patients the choice of laser-assisted cataract surgery and standard or multi-focal lenses. Our expert consultants can treat common comorbidities such as cataract in glaucoma patients. As a specialist ophthalmic centre we have vast experience of delivering effective cataract treatment using the latest techniques.

Learn more

COSMETIC EYE SURGERY

Our consultant oculoplastic surgeons offer a variety of cosmetic services including eyelid surgery – (blepharoplasty) as well as general cosmetic eye therapy for the treatment of wrinkles in the area around the eyes and face.

All our consultants are both cosmetic surgery specialists and consultant ophthalmologists, so our patients can be assured they are receiving the best advice and treatment available.

Learn more

GLAUCOMA

Our world leading expert consultants can advise on the right glaucoma treatment options for your patients. Moorfields Eye Hospital NHS Trust is at the forefront of global glaucoma research.

Moorfields has pioneered glaucoma treatment known as selective laser trabeculoplasty (SLT), where glaucoma patients are treated with a one off laser appointment rather than daily drops. This treatment was found to be incredibly effective at lowering eye pressure and it is quickly becoming the new standard way to treat glaucoma.

Learn more

LASER VISION CORRECTION

Our refractive surgeons are all highly trained and experienced in the full range of vision correction procedures. At Moorfields Private we use the most advanced refractive laser techniques and equipment available.

Our refractive team has successfully delivered tens of thousands of laser vision correction procedures, supported by our specialist nursing teams.

Learn more

MEDICAL RETINA

Our comprehensive medical retina service offers treatment for all conditions that affect the retina including: age-related macular degeneration (AMD), diabetic eye disease, retinal vein occlusions, and genetic retinal diseases.

VITREORETINAL

Vitreoretinal surgery refers to any operation to treat eye problems involving the retina, macula, and vitreous fluid. These include: retinal detachment, macular hole, epiretinal membrane, and complications related to diabetic retinopathy.

Vitreoretinal conditions can be a medical emergency.

Moorfields Private has close links with our NHS A&E specialist eye service so patients can receive high quality 24/7 emergency care.

CORNEAL

As a comprehensive corneal centre, Moorfields Private treats all corneal conditions including abrasions, keratoconus, Fuchs Dystrophy and corneal graft.

Our corneal experts pioneer new techniques in ophthalmology care to ensure our patients receive the highest quality of care. In 2020, Moorfield's corneal team won American Academy of Ophthalmology global video contest for an innovative surgical technique for treating larger holes in the cornea. This minimally invasive technique reduces the risk of complications associated with traditional corneal tectonic grafts.

GENETICS

The genetics service at Moorfields Eye Hospital is the largest and most comprehensive in Europe. Patients who choose Moorfields Private for their care can benefit from expert counselling and genetic testing to establish whether a specific genetic mutation is present, and the risk of it being passed down to their children.

Learn more

NEURO-OPHTHALMOLOGY

Neuro-ophthalmology is a highly specialist field which merges the disciplines of ophthalmology (eyes) and neurology (nervous system), focusing on the complex interaction between the eyes, brain and nerves. At Moorfields Private, we treat patients with to the latest diagnostic equipment, such as high-resolution optical coherence tomography (OCT) imaging and visual electrophysiology.

Learn more

OCULAR ONCOLOGY

Moorfields Private consultants are highly experienced in dealing with suspected or diagnosed ocular cancer conditions. Our multidisciplinary team of consultants, nurses and other healthcare specialists, as well as our links to other London specialist trusts, means patients can be confident of receiving fast and accurate care.

Learn more

PAEDIATRICS

Children are seen by a Moorfields Private consultant paediatric ophthalmologist in our dedicated Richard Desmond Children's Eye Centre. We offer longer initial appointments of up to 60-90 minutes so families don't have to rush. Common problems affecting children include Lazy Eye (Amblyopia), squints (Strabismus), and Watery Eye (Nasolacrimal Duct Obstruction).

Learn more

ALL CONDITIONS

See the full list of the conditions treated at Moorfields Private and the consultants information.

OUR FACILITIES

OUTPATIENTS

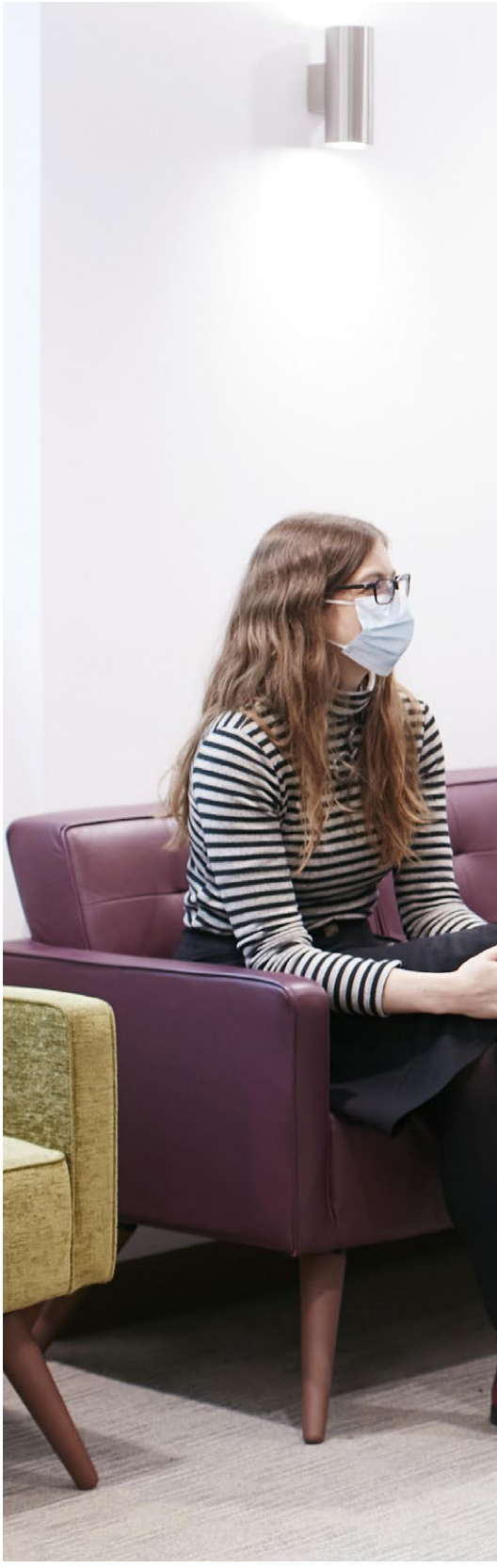
Moorfields Private has a standalone private outpatient centre, adjacent to the main hospital at City Road.

Set over four floors, the facilities offer patients a relaxed and welcoming atmosphere. Each floor has its own consulting rooms, diagnostic rooms and waiting area, where patients can relax prior to their appointment or while they wait for their diagnostic test results. The outpatient centre also has a dedicated pharmacy, where patients are able to obtain any prescribed medicines.

All treatments are performed in new, dedicated eye surgical theatres for private patients. During their treatments patients can be assured that Moorfields Private's consultants use the latest laser and diagnostic equipment and we continue to work with manufacturers on technical advances.

INPATIENTS

Our newly built private ward includes both bedrooms for overnight stays and cabins for day patients. All include ensuite facilities and the rooms are furnished to the highest standards, ensuring 5 star comfort.



REFRACTIVE SUITE

Moorfields Private is a world leading centre for laser vision correction. We have a dedicated private patient's refractive suite, situated on the 4th floor of the main hospital. All our laser eye surgery equipment, including the excimer laser and femtosecond laser, is upgraded every three years. This ensures we offer our patients the most advanced and precise technology. These state-of-the-art machines reduce the operation time, provide greater accuracy and achieve better results.

NEW CAVENDISH STREET

Moorfields Private, New Cavendish Street offers high quality ophthalmology outpatient, diagnostic and minor procedures in the heart of London's medical district.

Photo was taken pre-covid.

Learn more about our laser vision correction services and specialist consultants.

RICHARD DESMOND CENTRE

The Richard Desmond Centre (RDCEC) is the world's largest children's hospital dedicated to the treatment and research of eye diseases in children. The RDCEC was designed to create a welcoming and child-friendly patient environment, with world-class facilities and equipment. The centre houses outpatient consulting rooms, a day care ward and a children's A&E department, alongside research laboratories and overnight accommodation for children and parents.

PURLEY

Moorfields Private Purley provides consulting, diagnostic and minor treatment facilities at Purley Memorial Hospital, with inpatient treatment being undertaken at our City site or at Croydon University Hospital.

BEDFORD

Moorfields Private is situated within the main Bedford Hospital site, where it provides consulting, diagnostic and inpatient services.

Read more about our locations

HOW TO REFER TO US

CONTACT INFORMATION:

To make a referral please call +44 (0) 20 7521 4664 or email moorfields.privatereferrals@nhs.net, and we will arrange for your patients to be seen by the right eye specialist consultant for their condition.

OPERA REFERRALS

Optometrists already using the Optometric Electronic Referral and Assessment (OPERA) system can refer to Moorfields Private there. If you are new to the system, we would encourage you going through the OPERA lite onboarding process for optometrists.

HELP YOUR PATIENTS SELF-REFER

Your patients can book their appointments directly by contacting our dedicated new patient team on +44 (0) 800 328 3421.

They will be taken through the booking process and explained how to prepare and what to expect on their appointment.

INTERNATIONAL PATIENTS

A dedicated service for international patients ensures that each stage of the treatment pathway is managed through one central point of contact. The referral engagement team can arrange treatment around the patient's travel plans and provide ongoing communication with embassy or corporate sponsors and their medical teams, ensuring continuity of care when their patients have returned to their home country.

To arrange your patients' admissions or to find out more about our services, please contact us:

+44 (0) 207 521 4665
or + 44 (0) 7525 800 835
moorfields.privateinternational@nhs.net

PAYING FOR TREATMENT

FINANCE OPTIONS

The costs of an initial appointment with one of our consultants and further treatment costs, will be advised to the patient when they call us to arrange an appointment.

For a number of our services such as cataract surgery, chalazion, refractive lens exchange and laser vision correction, a package price is available.

PRIVATE MEDICAL INSURANCE

If a patient's treatment is covered by medical insurance, it is essential that they contact their insurance provider to obtain an authorisation number and check that their policy fully covers their treatment. Take home medication is not covered by medical insurance.

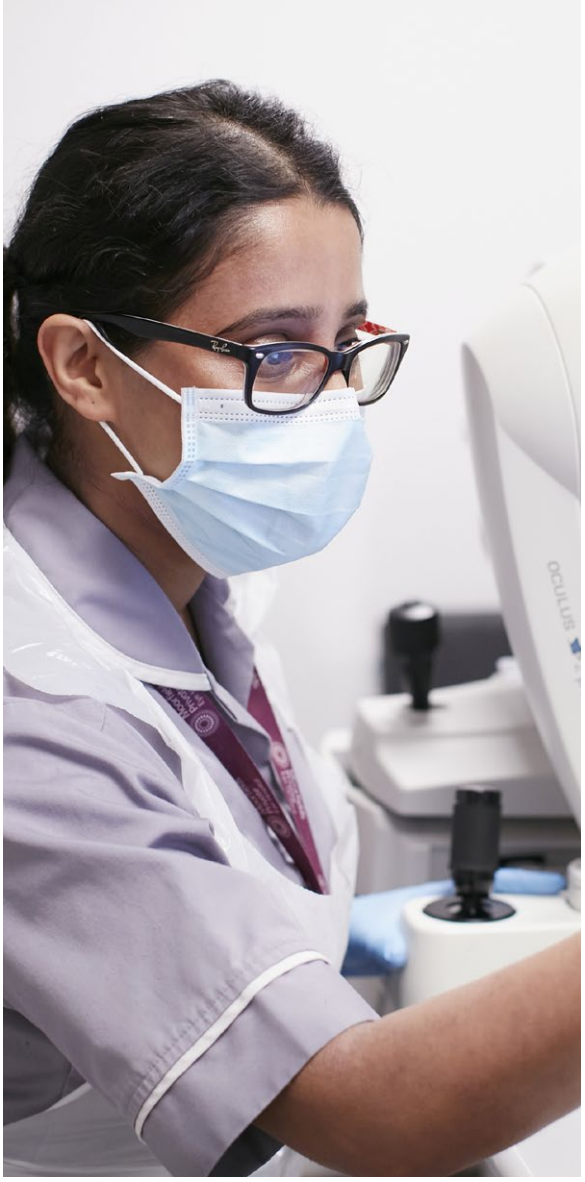
Patients should contact our admissions co-ordinator prior to arrival on:

+44 (0)20 7566 2600, to confirm their authorisation number.

SELF-PAYING PATIENTS

We request that patient's settle their account in full prior to treatment. We accept credit and debit card payments in advance and on the day of treatment. Please note that we are unable to accept cash payments. If patient's wish to pay over the phone, they should contact our Finance team on:

+44 (0)207 566 2449
or (0) 207 566 2830.



EMBASSY OR THIRD PARTY SPONSORSHIP

Patients will need to provide us with a letter of guarantee from their embassy/company prior to their appointment with us. This can be sent via email to our admissions co-ordinator at moorfields.pripatientsbookings@nhs.net

Moorfields Private Eye Hospital

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Your patients can book directly through our dedicated new patient team
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